#### SILVER JUBILEE MATRIC. HR. SEC. SCHOOL, MAYILADUTHURAI. 12 COMMERCE 2, 3 AND 5 MARKS QUESTION 2022 CHAPTER - 1

#### 2 MARKS

- 1. What is Management?
- 2. List out the management tools.
- 3. State the meaning of Authority.
- 4. What do you mean by Span of management?

#### **3 MARKS**

- 1. Define the term management.
- 2. Differentiate management from Administration.
- 3. What are the principles of Taylor?
- 4. What determines the span of management?

#### **5 MARKS**

- 1. Explain the concept of management.
- 2. Explain the principles of modern management.

#### CHAPTER - 2

#### 2 MARKS

- 5. Write a short note about Planning.
- 6. What is meant by Motivation?
- 7. List the subsidiary functions of management.
- 8. What is the Traditional proverb used in planning?

#### **3 MARKS**

- 5. List out the main functions of management?
- 6. State the importance of staffing.
- 7. How the employees are informed about important matters in a company?

#### **5 MARKS**

3. Explain the various functions of management.

#### **CHAPTER - 3**

#### 2 MARKS

- 9. What are the objectives of MBO?
- 10. Bring out the meaning of MBE.
- 11. Mention any two advantages of MBO?
- 12. What is known as KRA?

#### **3 MARKS**

- 8. Write the features of MBO.
- 9. What are the Process of MBE?
- 10. List out any three process of MBO.

#### **5 MARKS**

- 4. What are the major advantages of MBO?
- 5. What are the advantages of MBE?
- 6. Discuss the disadvantages of MBE.

#### **CHAPTER - 4**

#### 2 MARKS

- 13. What are the components of organized sectors?
- 14. What is Spot Market?
- 15. What is Debt Market?
- 16. How is price decided in a Secondary Market?

### **3 MARKS**

- 11. Give the meaning and definition of Financial Market.
- 12. Write a note on Secondary Market.
- 13. Bring out the scope of Financial Market in India.

- 7. Distinguish between New issue market and Secondary Market.
- 8. Enumerate the different kinds of Financial Markets.

9. Discuss the role of Financial Market.

### **CHAPTER - 5**

## 2 MARKS

- 17. What is Capital Market?
- 18. Write a note on OTCEI.
- 19. Who are the participants in a Capital Market?
- 20. How is price determined in a Capital Market?

### **3 MARKS**

- 14. What are the various kinds of Capital Market? Explain.
- 15. Explain any two functions of Capital Market.
- 16. Explain about Factoring and Venture Capital Institutions

# **5 MARKS**

- 10. Discuss the characters of a Capital Market.
- 11. Briefly explain the functions of Capital Market.
- 12. Explain the various types of New Financial Institutions.

### **CHAPTER - 6**

## 2 MARKS

- 21. What is a CD market?
- 22. What is Government Securities Market?
- 23. What do you meant by Auctioning?
- 24. What do you meant by Switching?

## **3 MARKS**

- 17. What are the features of Treasury Bills?
- 18. Who are the participants of Money Market?
- 19. Explain the types of Treasury Bills?
- 20. What are the types of Commercial Bill?

## **5 MARKS**

- 13. Differenciate between the Money Market and Capital Market.
- 14. Explain the characteristics of Money Market?
- 15. What are the characteristics of Government Securities?

## **CHAPTER - 7**

## 2 MARKS

- 25. What is meant Stock Exchange?
- 26. Write any 5 Stock Exchanges in India.
- 27. What is meant by Remisier?
- 28. Who is called a Broker?
- 29. What are the types of Speculator?

## **3 MARKS**

- 21. What are the limitations of Stock exchange?
- 22. Explain Bull and Bear.
- 23. Explain Stag and Lame Duck.

## **5 MARKS**

- 16. Explain the functions of Stock Exchange. (Any 5)
- 17. Explain the features of Stock Exchange. (Any 5)
- 18. Distinguish between Stock Exchange and Commodity Exchange (any 5).

### **CHAPTER - 8**

## 2 MARKS

- 30. Write a short notes on SEBI.
- 31. Write any two objectives of SEBI.
- 32. Mention the headquarters of SEBI.
- 33. What are the various ID proofs?

- 24. What is meant by Dematerialization?
- 25. What are the documents required for a Demat account?

26. Draw the organization structure of SEBI.

#### 5 MARKS

- 19. What are the functions of SEBI?
- 20. Explain the powers of SEBI.

#### **CHAPTER - 9**

### 2 MARKS

- 34. What is Human Resource Management?
- 35. State two features of HRM.
- 36. Mention two characteristics of Human Resource.
- 37. What are the managerial functions of HRM.

### **3 MARKS**

- 27. Define the term Human Resource Management.
- 28. What are the characteristics of Human resources ?
- 29. What is the significance of Human resource?

### **5 MARKS**

- 21. Explain the characteristics of Human Resource (any 5).
- 22. Describe the significance of Human Resource Management (any 5).
- 23. Discuss the Operative functions HRM.

### CHAPTER - 10

### 2 MARKS

- 38. Give the meaning of Recruitment.
- 39. What is promotion ?
- 40. Write any two internal source of recruitment.
- 41. What is meant by Poaching?

### **3 MARKS**

- 30. What is meant by unsolicited applicants?
- 31. What is meant by job portals?
- 32. State the steps in Recruitment process outsourcing.

### **5 MARKS**

- 24. Explain the Internal sources of Recruitment (any 5).
- 25. Explain the External sources of Recruitment (any 5).
- 26. What is the Recent trends in Recruitment?

### **CHAPTER** - 11

### 2 MARKS

- 42. What is selection?
- 43. What is an interview?
- 44. What is intelligence test?
- 45. What do you mean by placement?

### **3 MARKS**

- 33. What is stress interview?
- 34. What is structured interview?
- 35. Name the types of selection test?
- 36. What do you mean by achievement test?

#### **5 MARKS**

- 27. Briefly explain the various types of tests.
- 28. Explain the important methods of interview (any 5).
- 29. Differentiate Recruitment and Selection.

#### **CHAPTER - 12**

### 2 MARKS

- 46. What is meant by training?
- 47. What is Mentoring training method?
- 48. What is Role play?
- 49. State e-learning method?

#### 3 MARKS

37. What is vestibule training?

- 38. What do you mean by on the job Training?
- 39. Write down various steps in a training programme.
- 40. Write short note on trainer and trainee.

## 5 MARKS

- 30. Discuss various types of training.
- 31. What are the difference between on the job training and off the job training?
- 32. Explain the benefits of training.

# CHAPTER - 13

# 2 MARKS

- 50. What is Market?
- 51. Define Marketer.
- 52. What is mean by Regulated Market?
- 53. What is meant by Spot Market?
- 54. What is meant by Commodity Market?

# 3 MARKS

- 41. What can be marketed in the Market?
- 42. Mention any three Role of Marketer?
- 43. Explain the types of market on the basis of time.

# 5 MARKS

33. How the market can be classified?

34. How the market can be classified on the basis of Economics?

# CHAPTER - 14

# 2 MARKS

- 55. What is Marketing?
- 56. Define Marketing Mix.
- 57. What is meant by Grading?

## 3 MARKS

44. What are the objectives of marketing?

- 45. What are the concept of marketing?
- 46. What do you mean by marketing mix? Describe any two elements.

# 5 MARKS

35. Discuss about the Evolution of marketing.

36. Narrate the Elements of Marketing mix.

# CHAPTER - 15

# 2 MARKS

- 58. What is green marketing?
- 59. What is service marketing?
- 60. What is Ambush marketing.
- 61. What is Social marketing?

# 3 MARKS

- 47. What are the advantages of E-Marketing?
- 48. Discuss the objectives E-Marketing
- 49. Explain in detail about Niche marketing.

# 5 MARKS

- 37. Explain in detail how traditional marketing differ from E-marketing
- 38. Disscuss any two new methods of marketing.

# CHAPTER - 16

# 2 MARKS

- 62. Who is a consumer?
- 63. Give two examples of adulteration.
- 64. What is Caveat Emptor?
- 65. What is Caveat Venditor?
- 66. Write a short notes on Consumer Protection Act, 1986.

# 3 MARKS

50. What are the important legislations related to consumerism in India? (any 3)

- 51. What is meant by artificial scarcity?
- 52. Write the importance of consumerism.

### **5 MARKS**

- 39. How consumers are exploited?
- 40. Explain the role of business in consumer protection.
- 41. What are the objectives of Consumer Protection Act, 1986?

#### CHAPTER - 17

### 2 MARKS

67. Write short notes on: "Right to be informed."

- 68. What are the rights of consumer according to John F. Kennedy?
- 69. Which is the supreme objective of business?

### **3 MARKS**

53. What do you understand by "Right to redressal".

54. What do you understand about" Right to protection of health and safety"

#### 5 MARKS

42. Explain the duties of consumers.

43. What are the responsibilities of consumers?

### CHAPTER - 18

### 2 MARKS

- 70. What do you meant by Redressal Mechanism?
- 71. What do you know about National Commission?
- 72. State the meaning of the term State Commission.
- 73. What is an term District Forum?

### **3 MARKS**

- 55. Who are the members of the National Commission?
- 56. Who are the members of the State Commission?
- 57. Write a note on the Voluntary Consumer Organisation.

### **5 MARKS**

- 44. Explain the overall performance of National Commission.
- 45. Explain the overall performance of State Commission.

### **CHAPTER - 19**

### 2 MARKS

- 74. What is internal environment?
- 75. Give the meaning of corporate governance.
- 76. What is GST?
- 77. Expand VUCA.

### **3 MARKS**

- 58. What are the political environment factors?
- 59. Write about any three internal environmental factors of business.
- 60. What do you know about Technological environment?

### **5 MARKS**

- 46. Discuss the role of macro environment of business.
- 47. Explain the micro environmental factors of business.

#### CHAPTER - 20

### 2 MARKS

- 78. State the branches of New Economic Policy.
- 79. What is Privatisation?
- 80. Mention any two disadvantages of Liberalisation.
- 81. Give any two advantages of Globalisation.

- 61. What do you mean by Liberalisation?
- 62.State any three impacts on Globalisation.
- 63. Write a short note on New Economic Policy.

## 5 MARKS

- 48. Explain the advantages and disadvantages of liberalisation.
- 49. What are the highlights of the LPG policy? Any  $5\,$

## CHAPTER - 21

## 2 MARKS

- 82. What is a contract of sale of goods?
- 83. List down the essential elements of a contract of sale.
- 84. What is meant by goods?
- 85. What is a Contingent Goods?

## **3 MARKS**

- 64. Discuss in detail about existing goods.
- 65. Discuss the implied conditions and warranties in sale of goods contract.

## 5 MARKS

- 50. Explain in detail the elements of Contract of sale.
- 51. Distinguish between Conditions and Warranty.

# CHAPTER - 22

## 2 MARKS

- 86. What is meant by Negotiable Instrument?
- 87. List three characteristics of a Promissory Note.
- 88. Define Cheque? Meant by (new)

## 3 MARKS

- 66. Distinguish between Negotiability and Assignability.
- 67. What are the characteristics of a bill of exchange?
- 68. Discuss the two different types of crossing.

## **5 MARKS**

- 52. Distinguish a cheque and a bill of exchange.
- 53. Discuss in detail the features of a cheque.
- 54. What are the requisites for a valid endorsement?

# CHAPTER - 23

# 2 MARKS

89. Mention any two characteristics of entrepreneurs.

- 90.List down the managerial functions of entrepreneurs.
- 91. List down the promotional functions of entrepreneurs.
- 92. List the challenges faced by the women entrepreneurs

## 3 MARKS

69. Distinguish between entrepreneur and Manager.

- 70. List down the commercial functions of Entrepreneur and explain them shortly.
- 71. Explain the promotional functions of entrepreneur.

## 5 MARKS

- 55. What are the characteristics of an entrepreneur?
- 56. Distinguish between an Entrepreneur and an Intrapreneur.
- 57. Discuss the challenges faced by Women Entrepreneurs.

## CHAPTER - 24

# 2 MARKS

- 93. What is the other name of business entrepreneur?
- 94.Mention the other name for corporate entrepreneur.
- 95. Who are agricultural entrepreneur?
- 96. Give some examples of pure entrepreneurs.

## 3 MARKS

- 72. Who is a private entrepreneur?
- 73. Explain about the imitative entrepreneur.
- 74. Write about Fabian entrepreneur.

- 58. Explain in detail on classification according to the type of business
- 59. Discuss the nature of functional entrepreneurs.

#### **CHAPTER - 25**

### 2 MARKS

- 97. Name any four Governmental Entrepreneurial schemes.
- 97. Give a note on 'Digital India'.
- 99. List down the two types of finance.
- **3 MARKS**
- 75. What is 'Startup India'?
- 76. Expand the following: i) STEP ii) JAM iii) SEED

### **5 MARKS**

- 60. Explain any five Government Entrepreneurial schemes.
- 61. Describe the steps promoting Entrepreneurial venture.

### **CHAPTER - 26**

## 2 MARKS

- 100. What are the four stages of formation of a company?
- 101. What is Bonus Shares?
- 102. What is Right Shares?
- 103. What is Debentures?

### **3 MARKS**

77. What do you understand by Issue of Securities at Premium?

78. Explain different Kinds of Preference shares.

### **5 MARKS**

62. Write the difference between Debentures and Shares:

63. What are the various kinds of Debentures?

## **CHAPTER - 27**

## 2 MARKS

104. Name the companies required to appoint KMP.

105. Who is whole time Director?

- 106. Who is called as Managing Director?
- 107. Who can be Executive Director?

### **3 MARKS**

- 79. When are alternative directors appointed ?
- 80. Who is a shadow director?
- 81. State the minimum number of Directors for a Private company.

## **5 MARKS**

- 64. Who are the KMP?
- 65. Brief different types of Directors.
- 66. State the qualification of Directors.

### **CHAPTER - 28**

## 2 MARKS

- 108. Who is a Secretary?
- 109. What is meant by Meeting?
- 110. Write short note on 'Proxy'?
- 111. What is Voting?

### **3 MARKS**

- 82. What is Special Resolution?
- 83. What do you mean by Statutory Meeting?
- 84. Give any three cases in which an ordinary resolution need to be passed.

- 67. Briefly state different types of company meetings.
- 68. Explain different types of open and secret types of voting.