

**SRIMAAN COACHING CENTRE-TRICHY-PG-TRB- COMPUTER
INSTRUCTOR GRADE-1 UNIT TEST QUESTION PAPER STUDY
MATERIAL-TO CONTACT:8072230063.**

**2023-24
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PG-TRB

COMPUTER

INSTRUCTOR GRADE-I

UNIT-TEST-QUESTION PAPER

(NEW SYLLABUS 2023-24)

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PG-TRB-COMPUTER INSTRUCTOR GRADE-I

UNIT TEST-2023-24

Duration:1 hour

Max.Marks:100

1. Processed data is called

- a. Field b. Information c. Record d. file

2. is most basic element of data

- a. Character b. Field c. Record d. Database

3. A group of related records constitutes a

- a. Database b. File c. Information d. field

4. Information systems are composed of _____ basic components.

- a. Four b. Three c. Two d. many

5. A human order taker can be bypassed when using a(n) _____

- a. Automation system b. Management information system.

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- c. Transaction processing system. d. Decision support system.
6. The _____ can help you choose a product.
- a. Office automation system b. Management information system
- c. Transaction processing system d. Decision support system
7. The expert system uses a (n) _____ to select the most appropriate response.
- a. inference engine b. decision support system
- c. knowledge base d. data source
8. An intranet that is accessible by outside workers.
- a. Firewall b. Extranet c. management information system d. P2PN
9. _____ is the capability to continue as if nothing has happened, even after a major component failure.
- a. redundancy b. Interoperability c. fault tolerance d. backup
10. A storage device that is connected directly to a network is an example of _____.
- a. network attached storage b. storage area network
- c. direct attached storage d. RAID
11. A tape library will use a robotic component called a(n) _____ to change and store multiple tape cartridges.

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- a. RAID b. backup device c. redundant system d. auto loader

12. More than one of the same component is an example of a _____ system.

- a. Scalable b. redundant b. RAID d. back-up

13. Which of the following information systems are used in the daily running of the business?

- a. Transaction processing systems (TPS). b. Operational planning systems.
c. Office automation systems (OAS). d. All of the above.

14. Which of the following is not one of the three 'Cs' describing groupware?

- a. Coordination. b. Communication. c. Compliance. d. Collaboration.

15. Materials Requirements Planning (MRP) software is an example of an information systems application in which of the following areas?

- a. Office automation systems. b. Operations management.
c. Marketing. d. Human resource management.

16. Which of the following is not one of the three main components in a decision support system?

- a. Model. b. Communications. c. Data. d. Dialogue.

17. Business Intelligence and data warehousing are used for which of the following?

- a. Data mining. b. Analysis of large volumes of product sales data.

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c. What-if scenarios.

d. All of the above.

18. Which of the following is true about ERP software?

a. Always adaptable to how the business works.

b. Extensive skills available for development.

c. Supplier costs kept low.

d. Simplified support and maintenance through a supplier.

19. Which of the following is an EIS?

a. External information system.

b. Extended information system.

c. Electronic information system.

d. Executive information system.

20. What is the role of document image processing (DIP) systems?

a. Conversion into digital format.

b. Product management.

c. Cash flow forecasting.

d. Producing customer invoices .

21. Buy-side e-commerce is:

a. The use of electronic communications for all business processes.

b. Any electronically mediated communication between an organisation and its stakeholders.

c. An organisation using electronic media to sell direct to its customers.

d. An organisation using electronic media to purchase from its suppliers.

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22. To determine demand for Internet services in a market, companies should survey what?
- a. Percentage that have access to the Internet. b. Percentage that purchase online.
c. Percentage that use the Internet to inform their buying decision. d. All of the above.
23. Which of these is a cost/efficiency driver of e-commerce?
- a. Improving the range and quality of services offered.
b. Avoid losing market share to businesses already using e-commerce.
c. Increasing speed with which supplies can be obtained. d. Customer demand.
24. Which of the following system components is responsible for ensuring that the system is working to fulfil its objective?
- a. Outputs. b. Processing. c. Feedback. d. Control.
25. In terms of a system, finished products and information are examples of:
- a. Feedback. b. Outputs. c. Control. d. Processing.
26. Which of the following describes exchanges between a system and other systems or a system and any external agencies?
- a. Interface. b. Suprasystem. c. Environment. d. Subsystem.
27. A system that responds to changes in the environment and modifies its operation accordingly is

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known as:

- a. A deterministic system.
- b. A closed system.
- c. A soft system.
- d. An adaptive system.

28. In terms of the resources that support information systems, the procedures used by people are an example of:

- a. Hardware resources.
- b. Software resources.
- c. People resources.
- d. Data resources.

29. Which of the following is not one of the five competitive forces identified by Michael Porter?

- a. The bargaining power of customers.
- b. The threat of substitute products or services.
- c. The threat of new entrants.
- d. The threat of changes in the global economy.

30. Which category of computer-based information systems is concerned with supporting the functional areas of an organisation?

- a. Strategic information systems.
- b. Business information systems.
- c. Expert systems.
- d. End user computing systems.

31. Which category of computer-based information systems is concerned with improving efficiency by applying information technology to common administrative tasks, such as creating business

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documents?

- a. Expert systems.
- b. Office automation systems.
- c. Business information systems.
- d. Strategic information systems.

32. Which of the following defines the scope of a system?

- a. Interface.
- b. Boundary.
- c. Process.
- d. Feedback mechanism.

33. E-business is:

- a. Any electronically mediated communication between an organisation and its stakeholders.
- b. The use of electronic communications for all business processes.
- c. An organisation using electronic media to purchase from its suppliers.
- d. An organisation using electronic media to sell direct to its customers.

34. Information systems that monitor the elementary activities and transactions of the organizations are:

- a. Management-level systems.
- b. Operational-level systems.
- c. Knowledge-level systems.
- d. Strategic-level systems.

35. Projections and responses to queries are information output characteristics associated with a(n):

- a. DSS
- b. MIS
- c. ESS
- d. TPS

36. Summary transaction data, high-volume data, and simple models are information inputs characteristic of

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a(n):

- a. DSS b. MIS c. ESS d. TPS

37. Which of the following individuals typically have less formal, advanced educational degrees and tend to process rather than create information?

- a. knowledge workers b. executives c. systems analysts d. data workers

38. Management information systems usually:

- a. Serve managers interested in weekly, monthly, and yearly results, not day-to-day activities.
b. Help managers make decisions that are unique, rapidly changing, and not easily specified in advance.
c. Provide managers with a generalized computing and telecommunications capacity that can be applied to a changing array of problems.
d. Perform and record the daily routine transactions necessary to the conduct of business.

39. Decision support systems usually:

- a. Serve managers interested in weekly, monthly, and yearly results, not day-to-day activities.
b. Help managers make decisions that are unique, rapidly changing, and not easily specified in advance.
c. Provide managers with a generalized computing and telecommunications capacity that can be

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applied to a changing array of problems.

d. Perform and record the daily routine transactions necessary to the conduct of business.

40. Identifying customers and markets using data on demographics, markets, consumer behaviour, and trends

is an example of a(n):

a. Operational-level sales and marketing information system.

b. Knowledge-level sales and marketing information system.

c. Management-level sales and marketing information system.

d. Strategic-level sales and marketing information system.

41. Deciding where to locate new production facilities is a(n) example of a manufacturing and production

information system operating at the:

a. Operational level. b. Management level. c. Knowledge level. d. Strategic level.

42. preparing short-term budgets is an example of a finance and accounting information system operating at

the:

a. Operational level. b. Management level. c. Knowledge level. d. Strategic level.

43. Tracking employee training, skills, and performance appraisals is an example of a human resource

information system operating at the:

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a. Operational level. b. Management level. c. Knowledge level. d. Strategic level.

44. Assembling a product, identifying customers and hiring employees are:

a. Transactions. b. Phases. c. Business processes. d. Business functions.

45. Which of the following is a network of facilities for procuring materials, transforming raw materials into intermediate and finished products, and distributing the finished products to customers?

a. production chain b. primary chain c. supply chain d. distribution chain

46. Information systems can facilitate supply chain management by:

a. Tracking the status of orders. b. Rapidly communicating orders.
c. Providing product specifications. d. Doing all of the above.

47. Enterprise systems support:

a. Manufacturing processes. b. Financial and accounting processes.
c. Human resource processes. d. All of the above.

48. Which of the following level of managers develop short- and medium-range plans, schedules, and budgets and specify the policies, procedures, and business objectives for their sub-units of the company?

a. Strategic b. Tactical c. Operational d. Front line

49. Information has three dimensions. They are

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a. Time, consent, and form

b. Time, content, and form

c. Cost, content, and form

d. Time, content, and Value

50. According to your text book, the emerging class of applications focuses on personalized decision support, modelling, information retrieval, data warehousing, what-if scenarios, and reporting is called:

a. Decision Support Trends

b. Decision Support History

c. Decision Support models

d. Decision Support class

51. The growth of corporate intranets, extranets, as well as the web, has accelerated the development and use of “executive class” information delivery and decision support software tools by lower levels of anagement and by individuals and teams of business professionals. This dramatic expansion has opened the door to the use of which of the following tool?

a. Business intelligence (BI)

b. Business Knowledge (BK)

c. Business Ideas (BI)

d. Business Intelligent (BI)

52. the Decision support systems use all of the following EXCEPT:

a. Analytical models,

b. Specialized databases

c. Online Transaction processing

d. A decision maker’s own insights and judgments

53. _____ were the original type of information system developed to support

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managerial decision making.

- a. Management information systems b. Decision Support systems
c. Management Tracking System d. Strategic Information System

54. Which of the following involves analyzing complex relationships among thousands or even millions of data items stored in data marts, data warehouses, and other multidimensional databases to discover patterns, trends, and exception conditions?

- a. OLTP b. OLAP c. OISE d. OLALA

55. _____ represent complex data using interactive three- dimensional graphical forms such as charts, graphs, and maps.

- a. Data Entry Systems b. Data Analysis systems
c. Database Management d. Data visualization systems

56. Another name of goal seeking analysis is:

- a. How to b. How can c. Why not d. What's up

57. Decision support system involves all of the following types of analytical modelling activities except?

- a. what-if analysis b. Sensitivity analysis
c. Goal-seeking analysis d. Heuristics

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58. In which of the following types of analysis, the value of only one variable is changed repeatedly, and the resulting changes on other variables are observed.

- a. what-if analysis
- b. Sensitivity analysis
- c. Goal-seeking analysis
- d. None of the above

59. In which of the following types of analysis, the goal is to find the optimum value for one or more target variables, given certain constraints?

- a. what-if analysis
- b. Optimization
- c. Goal-seeking analysis
- d. None of the above

60. _____ is one of the most common and useful types of data mining for marketing. The purpose of market basket analysis is to determine what products customers purchase together with other products.

- a. Market Box Analysis (MBA)
- b. Market of Business Administration (MBA)
- c. Market Bazaar Analysis (MBA)
- d. Marketing Information System

61. The first goal of executive information systems is to provide top executives with immediate and easy access to information about a firm's _____, that is, key factors that are critical to accomplishing an organization's strategic objectives.

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- a. Critical Success Factors (CSFs) b. Critical Accomplishing Factors (CAFs)
c. Critical executive system (CECs) d. None of the above

62. _____ is a field of science and technology based on disciplines such as computer science, biology, psychology, linguistics, mathematics, and engineering.

- a. Natural intelligence b. Artificial intelligence
c. Articulate Intelligence d. None of the above

63. The components of an expert system include a _____ that perform inferences on the knowledge in the knowledge base and communicate answers to a user's questions.

- a. Database and software modules b. knowledge base and software modules
c. Communication base and software modules d. knowledge base and interactive device

64. Information is _____.

- a. a collection of data b. a processed data c. a text data. d. a audio/video data

65. There are two levels of information in every organization and are _____.

- a. An internet client and Internet Server. b. Telephone information and voice information.
c. Formal and informal information. d. Internal Information and External Information.

66. _____ is a term that encompasses all forms of technology used to create, store, exchange, and use

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information in its various forms.

- a. Computer Technology
- b. Network Technology
- c. Information Technology.
- d. Client Server Technology.

67. _____ is an electronic device which converts raw data into meaningful information.

- a. Computer. b. Hardware. c. Software. d. Compiler

68. _____ is the utilization of technology to improve the realization of office functions.

- a. Office automation b. Office PC. c. Office management. d. Office records.

69. _____ is the processing of raw data by using a computer to perform the selection and ordering process.

- a. Electronic data processing
- b. Manual data processing.
- c. Low data processing.
- d. High data processing.

70. Technically, _____ is a defined structure for efficient communication.

- a. Networking.
- b. Communication technology.
- c. Information technology.
- d. Computing

71. Example of Office automation tools are_____.

- a. Pencil and Pen.
- b. File and Rack.
- c. Table and Desk.
- d. Electronic Mail and Internet System.

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72. Which of the following can work both as an input and output medium?

- a. Keyboard. b. Trackball. c. Light pen. d. Touch screen

73. Which of the following is a requirement for e-commerce?

- a. Paper. b. Internet connectivity. c. Usb. d. Digital signature.

74. The segment in which business directly sells to the end consumer is called_____.

- a. C2C. b. P2P. c. B2C. d. G2G.

75. The payment on Internet is generally made through_____.

- a. Cash card. b. Debit card. c. Credit card. d. Digital signature.

76. Hardware of computer means_____.

- a. Paper used. b. Plastic box.
c. Electronic circuit and devices. d. Magnetic particle.

77. Software of computer means_____.

- a. Electronic circuit and devices. b. Printing device.
c. Interface between operator and machine. d. Magnetic disk.

78. A set of pre-recorded instructions executed by a computer is called the_____.

- a. Action. b. Hardware. c. Software. d. Programs.

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79. EDP mean_____.

- a. Electrical disk processing
- b. Electronic data processing
- c. Exact data processing.
- d. Extra ordinary disk processing.

80. To process the data EDP utilize needs_____.

- a. Calculator.
- b. Computer.
- c. Drawing instrument
- d. Telephone

81. The actual machinery in a computer is called_____.

- a. Machinery.
- b. Hardware.
- c. Software.
- d. Instruments.

82. Application software is_____.

- a. Menu driven specific software
- b. Software for specific operation.
- c. Software for programming.
- d. Printing device.

83. Operating System is_____.

- a. Software used for operation of the system.
- b. Closing of system.
- c. To perform the function.
- d. Multi user system

84. E-commerce means_____.

- a. Business through electronic media.
- b. Commercial activity.
- c. Electronic media.
- d. Transaction.

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85. A System_____.

- a. Is a place for the operation
- b. Is a set of the processes to perform the operation.
- c. Does not accept the input/output.
- d. Is when the result are not obtained.

86. A process is normally carried out_____.

- a. on the system
- b. Done out of the system.
- c. Outside the system.
- d. Send to the system.

87. Boundaries of the system are the_____.

- a. System and environment interface.
- b. Parameter of the environment.
- c. Border of the system.
- d. Bases of the system.

88. Stable system is a system_____.

- a. Which varies with home
- b. Does not vary with home.
- c. remains unsteady
- d. Distributed by external changer.

89. The system which keeps uses of the activities and transactions of the organization is.

- a. Knowledge level system.
- b. Operational level system.
- c. Management level system.
- d. Strategic level system.

90. An interface computer based system which supports manages in making instructed decisions is_____.

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- a. MIS. b. ES. c. DSS. d. EPS.

91. The type of decision in which all steps in the decision making process are structured is_____.

- a. Structured decision b. Semi- structured decision.
c. Unstructured decision. d. Free structured decision.

92. _____ support decision at strategic level of management.

- a. MIS. b. ES. c. DSS. d. EPS.

93. _____ support decision at operator level of management.

- a. MIS. b. ES. c. DSS. d. EPS.

94. Information systems that monitor the elementary activities and transactions of the organizations are:

- a. Management-level system b. Operational-level system
c. Knowledge-level system d. Strategic level system

95. Projections and responses to queries are information output characteristics associated with a(n):

- a. DSS b. MIS c. ESS d. TPS

96. Submmary transaction data, high-volume data, and simple models are information inpubts characteristic of a(n):

- a. DSS b. MIS c. ESS d. TPS

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97. Which of the following individuals typically have less formal, advanced educational degrees and tend to process rather than create information?

- a. Knowledge workers
- b. Executives
- c. System analysts
- d. Data workers

98. Management information systems usually:

- a. Serve managers interested in weekly, monthly, and yearly results, not day-to-day activities.
- b. Help managers make decisions that are unique, rapidly changing, and not easily specified in advance.
- c. Provide managers with a generalized computing and telecommunications capacity that can be applied to a changing array of problems.
- d. Perform and record the daily routine transactions necessary to the conduct of business.

99. Decision support systems usually:

- a. Serve managers interested in weekly, monthly, and yearly results, not day-to-day activities.
- b. Help managers make decisions that are unique, rapidly changing, and not easily specified in advance.
- c. Provide managers with a generalized computing and telecommunications capacity that can be

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applied to a changing array of problems.

d. Perform and record the daily routine transactions necessary to the conduct of business.

100. Identifying customers and markets using data on demographics, markets, consumer behaviour, and trends

is an example of a(n):

a. Operational-level sales and marketing information system.

b. Knowledge-level sales and marketing information system.

c. Management-level sales and marketing information system.

d. Strategic-level sales and marketing information system.

STUDY MATERIAL AVAILABLE

PG-TRB-COMPUTER INSTRUCTOR GRADE-I

**PG-TRB:COMPUTER INSTRUCTOR GRADE-1
(ENGLISH MEDIUM) (NEW SYLLABUS 2023-24)
FULL STUDY MATERIAL WITH UNIT WISE
QUESTION BANK AVAILABLE.**

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**EDUCATIONAL PSYCHOLOGY (ENGLISH MEDIUM)
STUDY MATERIAL WITH QUESTION BANK AVAILABLE.**

**TAMIL ELIGIBILITY TEST STUDY MATERIAL
AVAILABLE WITH QUESTION BANK AVAILABLE.**

**GK+CURRENT AFFAIRS (ENGLISH MEDIUM) STUDY
MATERIAL WITH QUESTION BANK AVAILABLE.**

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SRIMAAN-MODEL TEST

ANSWERS

| | | | | |
|-------|-------|-------|-------|-------|
| 1. B | 2. A | 3. B | 4. B | 5. C |
| 6. D | 7. A | 8. B | 9. C | 10. A |
| 11. D | 12. B | 13. A | 14. C | 15. B |
| 16. C | 17. D | 18. D | 19. D | 20. A |
| 21. D | 22. D | 23. C | 24. D | 25. B |
| 26. A | 27. D | 28. B | 29. D | 30. B |
| 31. B | 32. B | 33. B | 34. B | 35. C |
| 36. B | 37. D | 38. A | 39. B | 40. B |
| 41. D | 42. B | 43. A | 44. C | 45. C |
| 46. D | 47. D | 48. B | 49. B | 50. A |

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| | | | | |
|-----|-----|-----|-----|------|
| 51. | 52. | 53. | 54. | 55. |
| 56. | 57. | 58. | 59. | 60. |
| 61. | 62. | 63. | 64. | 65. |
| 66. | 67. | 68. | 69. | 70. |
| 71. | 72. | 73. | 74. | 75. |
| 76. | 77. | 78. | 79. | 80. |
| 81. | 82. | 83. | 84. | 85. |
| 86. | 87. | 88. | 89. | 90. |
| 91. | 92. | 93. | 94. | 95. |
| 96. | 97. | 98. | 99. | 100. |

- 51-100: THE ANSWER TO THE REMAINING QUESTIONS ARE IN THE Q.BANK.

ALL PG-TRB STUDY MATERIAL WITH QUESTION BANK AVAILABLE.

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STUDY MATERIALS AVAILABLE- CONTACT:8072230063.**

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TRB-POLYTECHNIC LECTURER-(NEW SYLLABUS) STUDY MATERIALS AVAILABLE

- **MATHEMATICS STUDY MATERIAL with Question Bank.**
- **ENGLISH STUDY MATERIAL with Question Bank.**
- **PHYSICS STUDY MATERIAL with Question Bank.**
- **CHEMISTRY STUDY MATERIAL with Question Bank.**
- **MODERN OFFICE PRACTICE STUDY MATERIAL with Q.B.**
- **COMPUTER SCIENCE STUDY MATERIAL with Question Bank.**
- **INFORMATION TECHNOLOGY STUDY MATERIAL with Q.Bank.**
- **ECE STUDY MATERIAL with Question Bank.**
- **EEE STUDY MATERIAL With Question Bank.**
- **MECHANICAL STUDY MATERIAL With Question Bank.**
- **CIVIL STUDY MATERIAL With Question Bank.**
- **EIE STUDY MATERIAL with Question Bank.**
- **ICE STUDY MATERIAL with Question Bank.**

UG-TRB MATERIALS

- **UG TRB: TAMIL MATERIAL WITH QUESTION BANK.**
- **UG TRB: ENGLISH STUDY MATERIAL +Q. BANK (T/M)**

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- **UG-TRB: MATHEMATICS MATERIAL WITH Q. BANK (E/M)**
- **UG TRB: PHYSICS MATERIAL WITH QUESTION BANK (E/M)**
- **UG TRB: CHEMISTRY MATERIAL + QUESTION BANK (E/M)**
- **UG TRB: HISTORY MATERIAL + Q.BANK (T/M & E/M)**
- **UG TRB: ZOOLOGY MATERIAL + QUESTION BANK (E/M)**
- **UG TRB: BOTANY MATERIAL +QUESTION BANK (T/M& E/M)**
- **UG TRB: GEOGRAPHY STUDY MATERIAL (E/M)**

SCERT/DIET/GTTI (LECTURER) STUDY MATERIAL AVAILABLE.

PG-TRB MATERIALS

- **PG TRB: ENGLISH MATERIAL WITH QUESTION BANK.**
- **PG TRB: TAMIL STUDY MATERIAL +QUESTION BANK (T/M)**
- **PG-TRB: MATHEMATICS MATERIAL WITH Q.BANK (E/M)**
- **PG TRB: PHYSICS MATERIAL WITH QUESTION BANK (E/M)**
- **PG TRB: CHEMISTRY MATERIAL + QUESTION BANK (E/M)**
- **PG TRB: COMMERCE MATERIAL WITH Q.BANK (T/M)&(E/M)**
- **PG TRB:ECONOMICS MATERIAL+Q. BANK (T/M & E/M)**

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- **PG TRB: HISTORY MATERIAL + Q. BANK (T/M & E/M)**
- **PG TRB: ZOOLOGY MATERIAL + QUESTION BANK (E/M)**
- **PG TRB: BOTANY MATERIAL +QUESTION BANK (T/M& E/M)**
- **PG TRB: GEOGRAPHY STUDY MATERIAL (E/M)**

TNPSC-JSO STUDY MATERIAL AVAILABLE.

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TNPSC-GROUP-I C**

**TNPSC-DEO (District Educational Officer(Group – I C Services)
(TAMIL & ENGLISH MEDIUM) STUDY MATERIAL AVAILABLE.**

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(TAMIL & ENGLISH MEDIUM) STUDY MATERIAL AVAILABLE.**

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TO CONTACT

**8072230063
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