

TREASURIES AND ACCOUNTS DEPARTMENT

From
Thiru.K.Vijayendra Pandian, IAS.,
Commissioner of Treasuries and Accounts,
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To
All Pay and Account Offices
All Treasury Offices
Pension Pay Office
All Sub Pay and Account Offices

Rc.No.349817/NHIS-2/2024 Dated: 01.03.2024

Sir / Madam,

Sub: New Health Insurance Scheme for Employees and Pensioners – Launching of Information Technology (IT) solution software and Mobile Application for Employees and Pensioners under New Health Insurance Scheme (NHIS) – Certain instructions Issued – Regarding.

Ref:

1. G.O.Ms.No.160, Finance (Salaries) Department dated 29.06.2021.
2. Government Letter No.24515/Finance (HI-1) /2022-3 Dated 06.06.2022.
3. G.O.Ms.No.204, Finance (Health Insurance) Department, dated 30.06.2022.
4. Government letter No.24515/Finance (HI-1)/2022-3 dated 06.06.2022.
5. CTA Chennai letter Rc.No.22040/NHIS-2/ 2022 dated 06.02.2023.
6. G.O.Ms.No.44, Finance (Health Insurance) Department dated 20.02.2023.
7. CTA Chennai letter Rc.No.22040/ NHIS-2/2022 Dated 28.02.2024.

Kind attention is invited to the references cited.

It is hereby informed that the IT web portal and Mobile Application for the New Health Insurance Scheme for Employees and Pensioners have been developed by the United India Insurance Company Limited to enable effective monitoring and increase the transparency in the implementation of the NHIS scheme and facilitate seamless provision of services to the Employees and Pensioners.

Further it is also informed that the Website and Mobile Application were launched by the Honorable Minister for Finance and Human Resource Management on 27.02.2024 in the presence of the Principal Secretary to Government, Finance Department.

The web portal and the application can be used for various purposes some of which are enlisted below:

1. To download the NHIS E-Card by the beneficiaries.
2. To monitor how much of the sum insured has been already utilized and how much balance available.

[kindly send me your key Answers to our email id - padasalai.net@gmail.com](mailto:padasalai.net@gmail.com)

3. To know the hospitals empanelled under the NHIS schemes.
4. To know the benefits of the NHIS scheme and the Government Orders.
5. To disseminate any circulars and notifications issued regarding NHIS in the future.
6. The contact details of the District Coordinators, Nodal Officers and Treasury Officers are also given for any kind of Grievance Redressal.

The following steps are to be followed to login into the web portal and the application:

- a) Web Portal address – <https://tn-nhis.com>
- b) Mobile App can be downloaded from the Google Play Store (Tamil Nadu – NHIS)

1(a) For Employees User ID is the Beneficiary's NHIS ID Card Number

For Example KAL \ 01 \ TG409 \ NHIS21 \ 3896502 should be entered as "KAL01TG4093896502".

It is to be noted that the NHIS ID Card Number should be entered without any symbols and the scheme year.

1(b) For Pensioners User ID is the Pensioner's PPO Number without any suffix

2. If the beneficiary's NHIS ID Card number is not known, it can be alternatively found using the option "Get my Employee ID" by entering one of the following:

- a. Beneficiary's Date of Birth, Date of Joining and Date of Retirement

OR

- b. Beneficiary's GPF/CPS/PPO Number as the case may be.

3.Password To login into the web portal or the Mobile application, the password is the Date of Birth of the Beneficiary in the Format "DD-MM-YYYY".

Even after following the above steps, if some issues persist in logging in to the portal or the Mobile application, the beneficiaries are given a contact number "044 4011 5088" for redressal of grievances.

The Treasury Officers, Pension Pay Officer and Pay and Accounts Officers are hereby requested to disseminate the above guidelines to the sub ordinate offices, employees and pensioners for the removal of difficulties to the beneficiaries in using the web portal and the mobile application.

Sd/..K.Vijayendra Pandian
Commissioner of Treasuries and Accounts

Copy submitted to

The Principal Secretary to Government (Finance Department) for kind information.

Copy to:

1. All Officers, O/o CTA, Chennai 35
2. All District Collectors
3. Director of Medical and Rural Health Services
4. Director of Medical Education
5. All Regional Joint Directors
6. All Joint Directors (Health Services)
7. Assistant Superintendent of Stamps
8. Government Data Centre

Joint Director (NHIS)

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14/3/2024.