



Finance (Health  
Insurance) Department,  
Secretariat,  
Chennai-600 009.

**Letter No.8243991/Finance(HI-I)/2024-1. Dated:30-08-2024**

**From**  
Thiru.C.Baskar, B.A.,  
Joint Secretary to Government.

**To**  
The Chief Manager,  
United India Insurance Company Limited,  
LBO - 010600  
134, Silingi Building,(Behind IDBI Bank)  
Greams Road,  
Chennai - 600 006.

**Sir,**

**Sub :** New Health Insurance Scheme 2021 for Employees -  
New Health Insurance Scheme 2022 for Pensioners /  
Family members - Complaint petition received from  
Tamil Nadu Government Employees Association -  
Detailed report called for - Regarding.

**Ref :** 1. G.O.(Ms).No.160, Finance (Health Insurance)  
Department, Dated: 29.06.2021.  
2. Government Letter No.34135 /Finance (HI-1) /  
2021, Dated: 16.08.2021  
3. Government Letter No.34135 / Finance (HI-1) /  
2021, Dated: 01.11.2021  
4. Government Letter No.34135 / Finance (HI-1) /  
2021, Dated: 03.11.2021.  
5. Government Letter No.3501 / Finance (HI-1) /  
2021-3, Dated: 14.06.2022.  
6. Representation received from the State President,  
Tamil Nadu Government Employees Association,  
Chennai District,  
Dated: 13.08.2024.

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I am to invite your attention to the references cited.

2. In reference third cited, based on your request  
Government has notified two third Party Administrators for  
servicing the new Health Insurance Scheme 2021 w.e.f  
01.09.2021 and also instructed that the Third Party

Administrators performance will be reviewed by Government at regular intervals based on the feedback of the Employees.

3. In the reference 4<sup>th</sup> cited, Government has also pointed out that if any complaints are made by the employees on the performance of Third Party Administrators it shall be reviewed.

4. In the reference 6<sup>th</sup> cited, the State President, Tamil Nadu Government Employees Association, Chennai has given complaint against Third Party Administrators related to the medical treatment taken by the Employees/Pensioners for cataract surgery as per the G.O. Further they have mentioned that after the Meeting held between the association and Chief Manager on 05.11.2023, Rs 30,000/- per eye has been sanctioned for cataract surgery. But in recent days, only Rs.21,000/- are being paid as claim against the Government order to employees.

5. As per the reference 1<sup>st</sup> cited, the Insurance Company has to pay the medical assistance for cataract surgery upto Rs.30,000/- per eye .

6. I am to enclose herewith a copy of representation received in the reference sixth cited from the Association and to state that the Government repeatedly receiving petitions from Tamil Nadu Government Employees Association, Chennai for the above complaint.

7. In the reference 5<sup>th</sup> cited, necessary instructions have already been issued for the settlement of medical assistance of Rs.30,000/- to cataract surgery (per eye).

8 .I am therefore request you to strictly adhere the instructions issued by the government in the reference 5th cited. Further I also request you to send detailed report to Government without delay through the Commissioner of Treasuries and Accounts.

C.BASKAR  
30-08-2024

JOINT SECRETARY TO GOVERNMENT

Copy to  
The Commissioner of Treasuries and Accounts,